

# Barkingham Pet Hotel California

## CLIENT INFORMATION

FIRST NAME: \_\_\_\_\_ LAST NAME: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_ ADDITIONAL NUMBER: \_\_\_\_\_

EMAIL: \_\_\_\_\_

ADDITIONAL OWNER: \_\_\_\_\_

LOCAL ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP \_\_\_\_\_

## PETS INFORMATION

PET'S NAME \_\_\_\_\_ BREED \_\_\_\_\_ D.O.B \_\_\_\_\_ FIXED \_\_\_\_\_ SEX \_\_\_\_\_

PET'S NAME \_\_\_\_\_ BREED \_\_\_\_\_ D.O.B \_\_\_\_\_ FIXED \_\_\_\_\_ SEX \_\_\_\_\_

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PET'S NAME \_\_\_\_\_ BREED \_\_\_\_\_ D.O.B \_\_\_\_\_ FIXED \_\_\_\_\_ SEX \_\_\_\_\_

## VERTERINARY INFORMATION

VET'S HOSPITAL \_\_\_\_\_ VET'S NAME \_\_\_\_\_

VET'S NUMBER \_\_\_\_\_ CITY/STATE \_\_\_\_\_

Any injury/medical issue we should be aware of?

\_\_\_\_\_  
\_\_\_\_\_

**EMERGENCY CONTACT:** PLEASE LIST AN EMERGENCY CONTACT THAT IS NOT ONE OF THE OWNERS. THIS SHOULD BE SOMEONE YOU WILL DESIGNATE TO MAKE MEDICAL AND FINANCIAL DECISIONS, BUT ALSO BE ABLE TO PICK UP PET(S) ON YOUR BEHALF SHOULD BARKINGHAM PET HOTEL CALIFORNIA BE UNABLE TO REACH YOU.

NAME: \_\_\_\_\_ PHONE NUMBER: \_\_\_\_\_

## **PAYMENT FOR SERVICES**

**CARD TYPE**    VISA    MASTERCARD    DISCOVER    AMEX

NAME ON CARD: \_\_\_\_\_ EXP. DATE: \_\_\_\_\_

CARD NUMBER: \_\_\_\_\_

SECURITY CODE: \_\_\_\_\_ BILLING ZIP CODE: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_



# Barkingham Pet Hotel California

First and foremost we at Barkingham Pet Hotel California are dedicated to providing a safe, fun, sanitary environment for your pet(s)

\_\_\_\_\_ I understand Barkingham Pet Hotel California assumes no liability of any cuts, scratches, bumps, bruises, scrapes, friendly bites, and common disease when socializing with other canine guests.

\_\_\_\_\_ I understand due to the feline(s) accommodations and their one on one playtime (that includes tall cat trees) it may result in possible injury. Barkingham Pet Hotel California assumes no liability.

\_\_\_\_\_ I understand that even with our heavily supervised staff in the play area accidents can still happen quickly that may result in possible injury that may lead to death. Barkingham Pet Hotel California assumes no liability.

\_\_\_\_\_ I understand while playing throughout Barkingham Pet Hotel California facility, my dog(s) may be exposed to toys, sticks, stones, dirt, trees, insects, and other objects which are common in an outdoor play environment. These items can lead to injury and or death. Barkingham Pet Hotel California assumes no liability.

\_\_\_\_\_ I understand that there is a risk of diseases which are common in Boarding/Daycare facility such as Kennel Cough, UTI, Ringworm, URI, etc. This can result in possible injury/illness/death to my pet(s). Although pets staying at Barkingham Pet Hotel California are fully vaccinated and are represented as being in generally good health, I understand that the vaccinations **DOES NOT** prevent against all common diseases. Barkingham Pet Hotel California assumes no liability.

\_\_\_\_\_ I understand that if the pet(s) are not picked up or not notified within 5 days after scheduled pick up date, Barkingham Pet Hotel California will consider pet abandoned.

**\*By signing owner agrees and understands all terms/policies**

**Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Sign:** \_\_\_\_\_



# Barkingham Pet Hotel California

Initial\_\_\_\_\_ I understand that there is an additional \$5.00 fee if my dog may require a private run due to the following reasoning.  
( elderly, aggressive, anxious, stressed, rambunctious, overly stimulated etc.)

Initial\_\_\_\_\_ I understand that if my pet(s) suffers from any medical/physical known or unknown injuries/illness Barkingham Pet Hotel California assumes no liability for any further issues while playing or boarding in our facility.

Initial \_\_\_\_\_ While at Barkingham Pet Hotel California if my pet(s) need any emergency medical illness/injury care I give Barkingham Pet Hotel California my permission to seek any nearest available veterinary for care.

Initial\_\_\_\_\_ While at Barkingham Pet Hotel California if my pet(s) receive any vet services I understand I'm fully financially responsible.

\_\_\_\_\_ I understand that at any time while my pet(s) are at Barkingham Pet Hotel California if fleas/ticks/dog lice are found on pet, a medicated bath will immediately be given at owners expense. Owners will be notified as soon as possible.

Initial\_\_\_\_\_ If my pet(s) are brachiocephalic breed ( flat nosed). I understand that their breathing may get more labor intensive while exercising/playing. We do monitor these breeds a little more closely, But things can escalate very quickly as we have no control over their breathing. With their known breathing issues things can quickly arise in serious illness/injury/death. Barkingham Pet Hotel California assumes no liability.

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**Print Name:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Sign:** \_\_\_\_\_



# Barkingham Pet Hotel California

\_\_\_\_\_ I understand that during a boarding stay my pet(s) can become stressed or have separation anxiety, and with that their appetite can change. When boarding it is very important that they are eating and drinking water. If by the second day they are not eating or drinking we will need you or emergency contact to pick up your pet(s).

\_\_\_\_\_ I understand that I am fully financially responsible for any damages or harm to other pet(s), people, Or Barkingham Pet Hotel California property caused by my pet(s).

\_\_\_\_\_ Barkingham Pet Hotel California assume no liability for any disease, sickness, escape, death, injury, to your pet(s) or any damage/loss to your pet(s) property.

I further understand that with my signatures I am stating that I agree and understand to ALL terms/conditions/policies and all my information is true and my pet(s) are in generally good health. I agree to notify Barkingham Pet Hotel California of any changes to mine or my pet(s) information subsequent to the time the agreement was signed.

**Print Name:** \_\_\_\_\_

**Sign:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Barkingham Pet Hotel California has the right to deny/terminate any services because of safety, financial, inappropriate, or uncomfortable situations or concerns at their discretion.

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## Swim Waiver

Release of liability for injury in Barkingham lake/park, as with all situations while dogs are in the park and or lake, having fun and swimming accidents can happen even while being heavily supervised.

Barkingham Pet Hotel California assumes no liability for any injuries or accidents that could possibly occur.

**Print Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Sign:** \_\_\_\_\_



# **Barkingham Pet Hotel California**

## **All Daycare/Boarding/Grooming clients must:**

1. Proof of up to date vaccinations ( Dogs: Bordetella, Rabies, Da2pp, Leptospirosis and K9 influenza/ Cats: Rabies, Feline Leukemia and FVRCP)
2. A completed boarding service agreement.
3. A Temperament Assessment or a Boarding Trial depending on service requested.  
(Temperaments are Sundays-Wednesday between 11am-1pm)  
(Trail Boarding are Monday - Thursday)

## **\*We DO NOT accept the following:**

1. Dogs under the age of 6 months.
2. Harness of any kind
3. Flexi leashes, as they do not provide the proper control of dogs.
4. Bedding, dish bowls, toys, or rawhides/non rawhides.
5. Acutely ill animals or those with uncontrolled medical conditions.
6. Aggressive animals.
7. Overly Anxious/Stressed pets. ( as they can cause harm to themselves/others)

## **\*Additional fee(s) include:**

Temperament test, Swimming, Ball Time, Daily walks, Medication(s), any supplements, Ointments. Barkingham Kibble, Food Prepping, Dogs in heat, Holiday/Weekend rates, Early drop off's (daycare only) Evening care, Out alone dog run (in daycare area).

## **\*Barkingham Pet Hotel California Hours are as follows:**

Monday - Saturday from 8am-5pm  
Sunday 10am-4pm  
Closed all major holidays.

## **\*Our check in and check out policy is:**

Checking in for boarding must be during posted business hours no exceptions!  
All dogs must have a regular collar/leash (no choke chains/flexi leashes)  
All cats must come in a cat carrier.  
Check in hours are 9am-3pm ( no later than 3pm)  
Check out is by 2pm on check out date  
( after 2pm extra fees apply)

## **\* After hour services.**

\* Any daycare or boarding client picked up after 5pm will be charged an additional evening care fee.

## **\*Our cancellation policy is:**

All reservations must be cancelled 48 hours prior to reservation date and 72 hours during holidays to avoid extra fee's.( cancelations must be done during business hours).

**Sign:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**\*Barkingham Copy**



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## **\*Owners Copy**







# What you need to know about *Kennel Cough*

## What is kennel cough?

"Kennel cough" or "Canine cough" is a general term encompassing a viral or bacterial illness that inflames the windpipe and lungs and causes a cough. The severity and sound of the cough varies by virus and by a dog's overall immune system.

### *Timeline*



**2-14days**  
incubation period

**7-14days**  
symptoms usually last

**10days**  
contagious for after last  
clinical symptoms

## How is it spread?

The virus spreads just like a human virus—it is an airborne virus and can be spread through coughing, sneezing, and contact of surfaces.

Environmental irritants (like pollen) may increase the likelihood of some dogs developing kennel cough.



## Can I protect my dog?



There is no true protection, just as there isn't with a human cold or flu.

The Bordatella vaccine creates immunity against a few strains, but not all. The Bordatella vaccine will not prevent your dog from catching kennel cough.

## How bad is it?

The majority of cases are the equivalent of a cold in a human and don't require any medical intervention or antibiotics. Allowing your pet's body to heal itself naturally is always advisable.



Just as in humans, it can develop into something serious, such as pneumonia. If it doesn't resolve itself within a few weeks, a vet visit is advisable.

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